

<b>Date of Incident</b>	11-08-2024
<b>Prepared By</b>	Andrea Reusser
<b>Reviewed By</b>	Incident Report was reviewed by Brian Kroker on 11-08-2024 at 06:23 PM.
<b>Property</b>	Piazza at Jenkintown
<b>Time of Incident</b>	10:15:00
<b>Location of Incident</b>	Sidewalk Outside White Horse Cafe

<b>Report Last Updated By</b>	<b>Update Date</b>
Brian Kroker	11-08-2024
Andrea Reusser	11-08-2024

Incident Type
Misc.
Description of Incident
Owner Brian Brillman reported that someone had tripped on a brick that was sticking up a little in the sidewalk outside the White Horse cafe, including a picture of the hazard. He asked me to contact the manager on site for details. Celia, the manager, confirmed no fall, no injury, someone just came into the cafe and reported they had tripped outside on the brick and someone should fix it.
Corrective action taken at the time of the incident
I contacted Tony to go to the location and reset the brick and level it out. Celia confirmed, while speaking with her that Tony was fixing it at that moment.
What we have done related to Customer Service and helping the resident, if anything?
fixed the sidewalk and confirmed it was completed.
Witnesses names and phone number
Celia, manager at White Horse Cafe 2155436868
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

