



Date of Incident	11-07-2022
Prepared By	Linda Barder
Reviewed By	Incident Report was reviewed by Brian Kroker on 11-09-2022 at 05:17 PM.
Property	Towers at Wyncote
Time of Incident	11:00:00
Location of Incident	8480 Limekiln Pike 7th floor / near elevators

Incident Type
Slip and Falls
Description of Incident
Cleantech just finished up mopping the tile right outside of the elevators, when Mima Venegas, resident, approached the area to get on the elevator, she slipped and fell, and hit her entire body against the tile. There were no WET SIGNS displayed.
Corrective action taken at the time of the incident
Michelle Bennett, Concierge in Tower 3 contacted Cleantech to address the area.
What we have done related to Customer Service and helping the resident, if anything?
Mima immediately went to Michelle, Concierge after the fall where she had her sit down, she handed her paper towels for eyes and body, then went up to the 7th floor to check out the situation. Frank Baer, also reached out via email on Monday morning. She has bruises on her body and as the day progressed her body has become more sore.
Witnesses names and phone number
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Mima Venegas; 0724-3
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

