

|                             |                                                                         |
|-----------------------------|-------------------------------------------------------------------------|
| <b>Date of Incident</b>     | 11-06-2024                                                              |
| <b>Prepared By</b>          | Stephen Cicala                                                          |
| <b>Reviewed By</b>          | Incident Report was reviewed by Brian Kroker on 11-07-2024 at 09:19 PM. |
| <b>Property</b>             | 251 Dekalb                                                              |
| <b>Time of Incident</b>     | 22:00:00                                                                |
| <b>Location of Incident</b> | S607 kitchen                                                            |

| <b>Report Last Updated By</b> | <b>Update Date</b> |
|-------------------------------|--------------------|
| Brian Kroker                  | 11-07-2024         |
| Stephen Cicala                | 11-07-2024         |

| Incident Type                                                                                                                                                                                                                                                                                                                            |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Property Damage                                                                                                                                                                                                                                                                                                                          |
| Incident Type Category                                                                                                                                                                                                                                                                                                                   |
| Fire                                                                                                                                                                                                                                                                                                                                     |
| Description of Incident                                                                                                                                                                                                                                                                                                                  |
| Fire occurred under the kitchen sink base cabinet, at the outlets. The resident had an 3-prong adapter plugged into the dishwasher side outlet. The adapter arced and caused a minor electrical fire. No real fire, just the arching in the outlet that caused damage to the outlet cover, black smoke and soot.                         |
| Corrective action taken at the time of the incident                                                                                                                                                                                                                                                                                      |
| Leno Quattlebaum, maintenance tech, was on-call and went to apartment S607 to address the issue. Kenny Poteat wasn't informed until Thursday, 11/7, at 7:15 a.m. when Leno called him to inform. Kenny will speak with all the maintenance team to make sure they notify him of any fire related emergency, regardless how big or small. |
| What we have done related to Customer Service and helping the resident, if anything?                                                                                                                                                                                                                                                     |
| Kenny contacted Granahan in the morning. Granahan replaced both outlets and the cover plate. Kenny also instructed them to make sure there was not damage to the wires in the wall. Job has been completed.                                                                                                                              |
| Witnesses names and phone number                                                                                                                                                                                                                                                                                                         |
| N/a                                                                                                                                                                                                                                                                                                                                      |
| Was there security camera footage of this incident?                                                                                                                                                                                                                                                                                      |
| No                                                                                                                                                                                                                                                                                                                                       |
| Link to security footage video in Box                                                                                                                                                                                                                                                                                                    |
| http://                                                                                                                                                                                                                                                                                                                                  |
| Did this incident involve a resident?                                                                                                                                                                                                                                                                                                    |
| Yes                                                                                                                                                                                                                                                                                                                                      |
| Unit                                                                                                                                                                                                                                                                                                                                     |
| S0607                                                                                                                                                                                                                                                                                                                                    |
| Resident Name                                                                                                                                                                                                                                                                                                                            |
| Evelyn Holden & Kimberly Holden                                                                                                                                                                                                                                                                                                          |
| Did this incident involve a Lindy team member?                                                                                                                                                                                                                                                                                           |
| No                                                                                                                                                                                                                                                                                                                                       |
| Did this incident involve a vendor?                                                                                                                                                                                                                                                                                                      |
| No                                                                                                                                                                                                                                                                                                                                       |
| Should this incident be reported to the residents renters insurance policy?                                                                                                                                                                                                                                                              |
| No                                                                                                                                                                                                                                                                                                                                       |

