

Date of Incident	11-04-2020
Prepared By	Linda Barder
Property	Towers at Wyncote
Time of Incident	02:25:00
Location of Incident	8470 Limekiln Pike; Mezzanine Garage (outside) 2:25 AM

Description of Incident
Christine Feliciano; 0915-2 tripped outside on the concrete. She said she noticed the yellow paint up further but because there was no yellow paint on the steps she said she tripped. She busted her lip and damaged her glasses. She is able to take care of her self and will not be going to the doctors. *Resident asked what we could do for her regarding her glasses.
Corrective action taken at the time of the incident
The concrete / steps are in good condition.
What we have done related to Customer Service and helping the resident, if anything?
Ms. Feliciano called, I listened to her, took her report and she sent me pictures. *I explained to Ms. Feliciano that I could not answer her question because that would mean we were at fault for her fall. She said she understood.
Witnesses names and phone number
None
Is criminal activity involved
No

