

Date of Incident	10-30-2025
Prepared By	Anabel Guzman
Reviewed By	Incident Report was reviewed by Anabel Guzman on 11-03-2025 at 03:14 PM.
Property	York North (YONO)
Time of Incident	00:16:00
Location of Incident	Lobby Elevator #4, 1320 W. Somerville Avenue, Philadelphia, PA 19141

Report Last Updated By	Update Date
John Samuel	11-04-2025
Anabel Guzman	11-03-2025

Incident Type
Slip and Falls
Description of Incident
At approximately 4:00 PM, resident Edith Reaves entered Elevator #5 in the lobby of the property located at 1320 W. Somerville Avenue. While attempting to travel from her apartment to the first floor, Ms. Reaves slipped inside the elevator. She DID NOT FALL but lost her balance and grabbed the railing to stabilize herself. Ms. Reaves reported feeling as though she pulled a muscle during the incident.
Corrective action taken at the time of the incident
I, Anabel Guzman, reached out to Ms. Reaves to offer medical assistance. She declined, stating that she felt sore but would wait until the following day to assess how she felt. Video footage was reviewed and submitted, showing Ms. Reaves entering the lobby, visiting the leasing office, and returning to her apartment. No visible signs of injury were observed in the footage.
What we have done related to Customer Service and helping the resident, if anything?
I, Anabel Guzman, reached out to Ms. Reaves to offer medical assistance. She declined, stating that she felt sore but would wait until the following day to assess how she felt. Video footage was reviewed and submitted, showing Ms. Reaves entering the lobby, visiting the leasing office, and returning to her apartment. No visible signs of injury were observed in the footage.
Witnesses names and phone number
N/A
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
https://lindyproperties.box.com/s/afzttx03171cpozba23kfp03dsy0jyzq https://lindyproperties.box.com/s/ob1zly21tulqjxymgxillofksjban916 https://lindyproperties.box.com/s/p2af4nvk2cgn52513xg71gvipvqw9
Did this incident involve a resident?
Yes
Unit
0204
Resident Name
Edith Reaves
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

