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| Date of Incident | 10-30-2020 |
| Prepared By | Linda Barder |
| Property | Towers at Wyncote |
| Time of Incident | 10:47:00 |
| Location of Incident | 8470 Limekiln Pike; Tower 2 lobby parking garage lobby |

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| Description of Incident |
| Mr. Carson; PH11-2 says he parked in the back at the pool area. As he entered the garage on the lobby level, he slipped and hurt himself In front of parking spot 76. Injuring his elbow, shoulder and hip. The puddle he slipped on is in a driving lane. He was able to get to his apartment under his own power. An ambulance was not called. The incident happened at 10:20 pm. |
| Corrective action taken at the time of the incident |
| Puddle was mopped up and cone was placed there. We will be ordering signs. Garage leaks when it rains. |
| What we have done related to Customer Service and helping the resident, if anything? |
| I spoke to Mr. Carson. He was appreciative of the phone call and said he will be seeing his doctor this week. He said Security was very helpful. |
| Witnesses names and phone number |
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| Is criminal activity involved |
| No |

