



Date of Incident	11-02-2020
Prepared By	Amber Johnson
Property	Haverford Court
Time of Incident	09:57:00
Location of Incident	West building 4th floor

Description of Incident
Resident Erinn White called to say her sister Karinn was diagnosed with Covid and was rushed to the hospital yesterday. She said she is not at the apartment, but she and Karinn were both in the west lobby, took the elevator and went to the apartment yesterday.
Corrective action taken at the time of the incident
Gathered details from res. Sent the what to do if you get sick letter, made an incident report and notified Brian.
What we have done related to Customer Service and helping the resident, if anything?
Spoke with her and conveyed our condolences and concerns. Sent the letter
Witnesses names and phone number
Sharon Waples- 215-368-8689 Amber Johnson - 215-356-4203
Is criminal activity involved
No

