



<b>Date of Incident</b>	11-02-2020
<b>Prepared By</b>	Felicia Howell
<b>Property</b>	Eola
<b>Time of Incident</b>	02:37:00
<b>Location of Incident</b>	Eola 307

<b>Description of Incident</b>
Carolyn Hernandez resides at Eola, unit 307. She emailed me Friday and informed me she was tested for Covid was quarantining. She emailed me today to confirm she tested positive. Property in progress of being cleaned by restore core now
<b>Corrective action taken at the time of the incident</b>
Informed Brian Kroker
<b>What we have done related to Customer Service and helping the resident, if anything?</b>
Sent a letter to all residents
<b>Witnesses names and phone number</b>
Carolyn Hernandez 215-416-0212
<b>Is criminal activity involved</b>
No

