

Date of Incident	10-28-2023
Prepared By	Amber Johnson
Reviewed By	Incident Report was reviewed by John Samuel on 11-01-2023 at 08:10 PM.
Property	York North (YONO)
Time of Incident	03:50:00
Location of Incident	Yono 6th floor in 612, 6th floor elevator lobby and Leasing Office

Report Last Updated By	Update Date
John Samuel	11-01-2023
Amber Johnson	11-01-2023

Incident Type
Misc.
Description of Incident
<p>Around 3:50 pm on 10/28, there was a report of fighting going on with 2 woman and the occupant in apt 612. (There had been a previous report of noise disturbance and upon investigation, it was found that the lease holder, Carmen Young, was not staying there and was allowing her disabled daughter, her boyfriend and the nurse aid to stay there. Names are unknown. She was told they must vacate, and the account was non renewed. Carmen came to the office and provided notice to vacate and informed us all parties would move out on 10/28.) After reviewing the cameras, this is what was determined : As the unauthorized occupants were preparing to move out on 10/28, the 2 women, sisters of the occupant, came into the building and engaged in a confrontation with her in the apartment. Shortly after, the brother of the women entered the Leasing office, requesting staff to call police and asked if his 8 year old daughter could sit in the office for safety. Charlesity called Thomas for help and called the police. The confrontation in 612 spilled out into the elevator area of the 6th floor, where one of the women, picked up the coffee table and threw it against the wall, breaking it. She then took a fire extinguisher and prepared to use it. She then sat it down and took a shoe and threw it at someone off camera. Both girls then took the elevator back to the lobby. On the lobby camera, the 2 girls are seen going into the leasing office. The woman then comes up and slaps the 8 year old and started spitting on her. Charlesity walked over, telling her stop and to leave. The women yell at Charlesity and new employee, Brittany, and told them they would be back to f*** everyone up, then they left. Thomas arrived shortly after to comfort Charlesity and Brittany because they were upset. The police arrived around 4:30pm to go the apartment and talk to the occupants. On Sunday, building cleaner Lorraine saw the occupants throwing trash into the hallway by the trash room before they finished moving out. She took photos and sent them to Shawn on Monday. It was unknown at the time, how the table got broken. On Monday, Thomas and Charlesity explained to me what they knew about the incident. Shawn and Thomas went to the unit to put a new key at the door to lock it out. No one answered when they knocked. I informed John and began to look at the cameras and investigate. John instructed us to check in 2 days to see if there was any more activity or if anyone else shows up trying to gain access. On Tuesday, I spoke with Brittany and gathered more information and was able to locate the full incident on camera.</p>
Corrective action taken at the time of the incident
The police were called.
What we have done related to Customer Service and helping the resident, if anything?
Thomas called the lease holder to inform her of what happened Here is additional video: https://lindyproperties.box.com/s/fthumb07amffp0o3izqeci1locsewicg
Witnesses names and phone number
Charlesity Nelson Brittany Fowler
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
https://lindyproperties.box.com/s/av7wp765c3jqntp5benjh3tm0so4h5fi
Did this incident involve a resident?
Yes
Unit
0612
Resident Name
Carmen Young
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

