



<b>Date of Incident</b>	10-22-2021
<b>Prepared By</b>	Linda Barder
<b>Property</b>	Towers at Wyncote
<b>Time of Incident</b>	09:05:00
<b>Location of Incident</b>	Towers at Wyncote Tower (1) gate exit

<b>Description of Incident</b>
Nicole Cook, guest was picking food up from Metropolis, when exiting, the gate came down and scratched the hood of the car.
<b>Corrective action taken at the time of the incident</b>
Unable to view cameras.
<b>What we have done related to Customer Service and helping the resident, if anything?</b>
Ms. Cook was sent a copy of the incident report and lease addendum that reads we are not responsible. She was in the office with an estimate that she believes we should pay because there aren't any signs posted saying we are not responsible.
<b>Witnesses names and phone number</b>
<b>Is criminal activity involved</b>
No
<b>Was there security camera footage of this incident?</b>
No
<b>Link to security footage video in Box</b>
http://
<b>Did this incident involve a resident?</b>
No
<b>Did this incident involve a Lindy team member?</b>
No
<b>Did this incident involve a vendor?</b>
No

