



<b>Date of Incident</b>	10-27-2020
<b>Prepared By</b>	Lauren Snyder
<b>Property</b>	Piazza at Jenkintown
<b>Time of Incident</b>	12:53:00
<b>Location of Incident</b>	Piazza on the Square parking lot in front of Marzano's

### Description of Incident

Brian Kroker was walking back to the office when he discovered a woman laying on the ground of the parking lot in obvious pain. The woman was crying and very upset. The woman indicated she had passed out, striking her head, and fell onto the ground. The woman complained of Pain to her stomach and hip. She also said she was very dizzy. The woman had no obvious injuries to the head. There was no blood on the ground. There was no trip hazards in the parking lot. I am mediately suggested to the woman that she go to the hospital and that I call 911. At first she refused, but later agreed, so I contacted 911. Due to traffic in the parking lot the woman insisted on getting up, so I helped her move to the sidewalk curb. First Jenkintown police arrived and then Second Alarmer's ambulance. The woman's name is Jennifer Ryan (spelling of last name may not be accurate). The ambulance transported her to Abington Hospital.

### Corrective action taken at the time of the incident

Called 911.

### What we have done related to Customer Service and helping the resident, if anything?

Provide a basic first aid and try to comfort the individual.

### Witnesses names and phone number

Mehdi of Marzano's

### Is criminal activity involved

No

