

Date of Incident	10-26-2024
Prepared By	Dawn Buck
Reviewed By	Incident Report was reviewed by Alison Snyder on 10-26-2024 at 11:59 PM.
Property	Regency House
Time of Incident	09:55:00
Location of Incident	Vestibule area at the entrance

Report Last Updated By	Update Date
Alison Snyder	10-26-2024
Dawn Buck	10-26-2024

Incident Type
Criminal Activity Involved
Incident Type Category
Violence-third party
Description of Incident
At 9:30 am I received a report from patrol that woman who has been accessing the property and sleeping in lobby was in lobby asleep on sofa. I drove over to the property and found her in the lobby sitting on sofa. I told her that she had no permission to be there and needed to leave. She refused. I made first call to the police and reported that she was asked to leave and would not leave. I then unplugged her cell phone from the wall and placed it out in the vestibule in the hopes she would leave. She started to scream and yell at me and I called the police again and told them to listen that she was now threatening me. I then walked out of the doorway and picked up her phone to put outside the vestibule and she got up, ran out door and punched me in my face hitting my right eye and side of nose. I turned to back away and she hit me in the back right side of my head. She then left the property and I called 911 again and also Alison. I sat in my car and she tried to come back and gain entry to bldg again and then when she walked down the street I pulled down to see where she was going and police were coming up street and I flagged them down. Police too my statement and took the woman into custody.
Corrective action taken at the time of the incident
Statements were given to police on site and also at the Broad and Champlost station. Police filed report 24 35 072342 and instructed me to be seen at hospital. I went to urgent care and was seen and then provided detectives with the video footage of the assault. Alison notified Lori Kolinchak and Janice Gregg of the incident. Alison and Dawn maintained contact throughout the event via phone and text throughout the day and evening. Lori also spoke with Dawn.
What we have done related to Customer Service and helping the resident, if anything?
N/A
Witnesses names and phone number
N/A
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
https://lindyproperties.box.com/s/vie2r2y4g99xzvbvwdf9y3fp1qjhhxlt
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
Yes
Team Member Name
Dawn Buck
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

