

Date of Incident	10-20-2025
Prepared By	Joseph Cooper
Reviewed By	Incident Report was reviewed by Joseph Cooper on 12-18-2025 at 01:01 PM.
Property	Towers at Wyncote
Time of Incident	20:00:00
Location of Incident	Building Two Elevator #8

Report Last Updated By	Update Date
Joseph Cooper	10-24-2025

Incident Type
Misc.
Description of Incident
On Monday, evening 10/20/2025, building 2, two young men, had gotten stuck on elevator 8 around after 8:30pm. The elevator had stopped working on the second floor. I called up to them, asking them if they were ok. I told them that I had called maintenance on call, he's on the way. One of them mention that he had called the police. When Quam, the maintenance on call guy arrived at the scene. He had to go get the key that they use to get the elevator door open. It wasn't one here in building 2. He had to leave back out of the building, just to go and get the key from building 3. When he came back with the key, he was having trouble getting the elevator door to open. When he did get it to open, by the time the fire department arrived on the scene they were already out. No one was injured.
Corrective action taken at the time of the incident
Elevator #8 was shut down and inspected by the elevator company. A board was replaced.
What we have done related to Customer Service and helping the resident, if anything?
Elevator shut down and inspected
Witnesses names and phone number
Quam Kent - 215-888-8433 Jonathan Torres - 215-207-5747
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
1219-2
Resident Name
Jonathan Torres
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No