



Date of Incident	10-23-2020
Prepared By	John Samuel
Property	Gateway Towers
Time of Incident	09:40:00
Location of Incident	3600 Gateway Drive Apt A304 Philadelphia, PA 19145

Description of Incident
On 10/23/2020 around 9:40AM, the resident from A304 Alexa Lalli, notified Gateway Towers office that the resident was tested positive for Corona Virus and quarantined at the unit. John Samuel (Community Director) informed Regional Manager Brian Kroker and made arrangements with Restore core to fog the hallways and wipe down high traffic areas of 3600 Gateway Towers which included 3rd floor, first floor, elevators, fire escapes and Laundry rooms in 3rd floor . Fogging was done around 5 pm on 10/23/2020. All residents in 3600 Gateway Towers building was notified that there is a case of corona virus reported from their building.
Corrective action taken at the time of the incident
Resident was notified to be in self quarantine and cleaned through out the building and also Restore core fogged the building on 10/23/2020.
What we have done related to Customer Service and helping the resident, if anything?
John Samuel Spoke to the resident and asked her to email us or call us if she has any emergency. Also requested her not to bring any visitors to the property.
Witnesses names and phone number
Is criminal activity involved
No