

Incident Report

Prepared By: Stephen Cicala

Property: 450 Green Apartments

Date of Incident: 10-23-2019 **Time of Incident:** 12:15:00

Location of Incident: A building, 3rd floor hallway fire alarm.

Description of Incident: I received a call from Emergency Response on October 23, 2019 at 12:15 AM. The call was for a fire alarm in the A building third floor. I called our maintenance supervisor, George Cieri, after receiving the call. I went to the property at around 12:30 AM to check. When I got to the property I saw firetrucks and police cars near the A building on Forrest Ave. I ran into George Cieri and David Weldon at the property. George explained to me that he did not receive a call from emergency response and that David Weldon had contacted him about the alarm because David lives in the A building. They notified me that the grandson of the resident in apartment A312 had pulled the alarm. I confirmed with the fire personnel on site.

Corrective action taken at the time of the incident: David Weldon reset the fire alarm pull handle with the fire personnel.

What we have done related to Customer Service and helping the resident, if anything?: I will need to follow up with the resident regarding this incident and there will be a charge to the resident for pulling the fire alarm without there being an actual fire.

Witnesses names and phone number: N/a

Is criminal activity involved?: No