



<b>Date of Incident</b>	10-15-2020
<b>Prepared By</b>	John Samuel
<b>Property</b>	Gateway Towers
<b>Time of Incident</b>	00:03:00
<b>Location of Incident</b>	3600 Gateway Drive Apartment A504 Philadelphia, PA 19145

<b>Description of Incident</b>
On 10/15/2020 around 3pm, a relative of the resident from A504 Isaiah martin notified Gateway Towers office that the resident was tested positive for Corona Virus and is admitted in hospital. John Samuel ( Community Director) informed Regional Manager Brian Kroker and made arrangements with Restore core to fog the hallways and wipe down high traffic areas of 3600 Gateway Towers which included 5th floor, first floor, elevators, fire escapes and Laundry rooms in 5th floor . Fogging was done around 3 pm on 10/16/2020. All residents in 3600 Gateway Towers building was notified that there is a case of corona virus reported from their building.
<b>Corrective action taken at the time of the incident</b>
Resident was notified to be in self quarantine and cleaned through out the building and also Restore core fogged the building on 10/16/2020.
<b>What we have done related to Customer Service and helping the resident, if anything?</b>
We did try to reach out to resident directly but was unable to reach him.
<b>Witnesses names and phone number</b>
<b>Is criminal activity involved</b>
No