

Date of Incident	10-13-2022
Prepared By	Doris Scipio
Reviewed By	Incident Report was reviewed by Alison Snyder on 10-14-2022 at 08:09 PM.
Property	Sedgwick Terrace
Time of Incident	15:45:00
Location of Incident	540 W Sedgwick Street, B4/B6, Philadelphia, Pa 19119

Incident Type		
Vendor Acitivity		
Incident Type Category		
Damage to Property		
Description of Incident		
While renovating the bathroom for B6 a staff member of Nigay, LLC, Alexander foot went through the bathroom floor which caused a hole in the bathroom ceiling of B4. Alexander stated he was not injured and he was not going to seek medical attention.		
Corrective action taken at the time of the incident		
The floor was immediately repaired by Nigay, LLC.		
What we have done related to Customer Service and helping the resident, if anything?		
Ashley Dennis, the resident of B4 was not home. Doris and Herbert met with the resident when she arrived home from work as the repairs were being made to her bathroom ceiling.		
Witnesses names and phone number		
None		
Was there security camera footage of this incident?		
No		
Link to security footage video in Box		
http://		
Did this incident involve a resident?		
No		
Did this incident involve a Lindy team member?		
No		
Did this incident involve a vendor?		
Yes		
Vendor Name		



Nigay, LLC, Alexander



