

Date of Incident	10-11-2023
Prepared By	Josh Kozich
Reviewed By	Incident Report was reviewed by Brian Kroker on 10-11-2023 at 02:58 PM.
Property	Towers at Wyncote
Time of Incident	09:27:00
Location of Incident	Gate House

Report Last Updated By	Update Date
Brian Kroker	10-11-2023
Josh Kozich	10-11-2023

Incident Type
Vendor Activity
Incident Type Category
Damage to Property
Description of Incident
The trash truck hit the gate arm mechanism smashing it to the ground.
Corrective action taken at the time of the incident
The gate house attendant got the information of the driver from Waste Management
What we have done related to Customer Service and helping the resident, if anything?
No resident involved - reached out to Waste Management and repair man to address as soon as possible. We will require Waste Management to reimburse us for the cost of the damages.
Witnesses names and phone number
Gate House Attendant
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
Yes
Vendor Name
Waste Management

