

Date of Incident	10-11-2022
Prepared By	Laura Reed
Reviewed By	Incident Report was reviewed by John Samuel on 10-12-2022 at 08:30 PM.
Property	York House (South)
Time of Incident	04:00:00
Location of Incident	Apt 1108-Ms. Pritchard

Incident Type
Misc.
Description of Incident
Ms. Pritchard left the water running in her kitchen sink. She woke about 4am when she heard the water running. The water ran down to apt 1008 and apt 808. The water damaged the ceiling in master bathroom and short circuited the oven. The water flowed to apt 808 and a very small amount of water came through the ceiling. Water also flooded the back area of the pharmacy damaging ceiling tiles and soaking the carpeting in the office and the carpet runners.
Corrective action taken at the time of the incident
Cleantech was called to extract the water and deodorize apt 1008 and the pharmacy. The maintenance team did the original clean up. Silas was called to patch and paint the ceiling in apt 1008. Ms.Pritchards insurance company was contacted.
What we have done related to Customer Service and helping the resident, if anything?
The building manager inspected the area in the pharmacy and discussed with the pharmacy manager a course of action to clean the affected area. The maintenance super visited the resident in apt 1008 and arranged for cleantech to clean and deodorize the affected space.
Witnesses names and phone number
Tyreek 215-329-3595 Shawn 215-329-3595 Cornell 215-329-3595
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Ms. Regina William apt 1008, Pharmacy
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

