

Date of Incident	10-08-2021
Prepared By	Stephen Cicala
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 10-11-2021 at 04:15 PM.
Property	450 Green Apartments
Time of Incident	05:30:00
Location of Incident	Playground

Description of Incident
Danielle came to the office this morning (10/09/2021, 10:30am) to inform us that a dog attacked her youngest daughter yesterday between 5:30 and 6:30, and she was asking if we could run back the cameras. The dog was tan with a blue leash and was being walked by a resident and their child coming out of the Q building. The child was the one holding the leash (it was a big dog; the child was smaller than dog and apparently kicking it too). The dog got away from its owners, ran out to the playground area and went straight for Danielle's daughter and grandmother. The dog was pulling Danielle's daughter around and the owner of the dog apparently did not immediately try to assist with the situation. When the owner finally took the dog, they asked Danielle's grandmother if she was going to call the police, and when her grandmother said she would, the owner of the dog left the scene. When police arrived on the scene, they wanted to knock on the dog owner's door, but they did not know which apartment to go to in the Q building.
Corrective action taken at the time of the incident
Saleesha Sin was working today, 10/9/21, and these are her words, "I recommended that Danielle reach out to the police department, specifically the detective that would be assigned to her case, to ask them to come to the office so that they can request a copy of the camera footage for their investigation. I also informed Danielle that I would speak to Stephen about trying to run the footage back ourselves to try to see if we can recognize the owner of the dog to assist the police."
What we have done related to Customer Service and helping the resident, if anything?
Saleesha recommended that Danelle contact the Norristown Police Department. Saleesha said that Danielle's grandmother called the police and filed a report. We will continue efforts to identify resident so we can take action regarding terminating the lease agreement.
Witnesses names and phone number
Danielle's sister, Danajaha, said that a couple of her friends were with them at the park (Isabella, Chase, Devon, and Gianna) but they were unable to give apartment numbers. There were people at the playground area, but Danielle's family did not recognize anyone, as this was the first time they've come to play in the area.
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Danielle Watts from D312
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

