

Date of Incident	10-06-2020
Prepared By	Amber Johnson
Property	Haverford Court
Time of Incident	08:30:00
Location of Incident	East 2nd floor exit landing to courtyard

Description of Incident
On 10/8, maintenance alerted me to 2 holes in the wall on the 2nd floor landing. I reviewed the cameras and found that a young man, a guest of the daughter in E213, was hanging out in the landing changing words with two other young men, not residents. The young man was wearing grey sweat pants and a blue and white track jacket. He punched the wall twice, then proceed to violently pry the fire door from the magnetic strike. None of the young men were wearing masks in the public area.
Corrective action taken at the time of the incident
I took footage from the vid once I was alerted to the issue and made a incident report. I memo'd the residents' account
What we have done related to Customer Service and helping the resident, if anything?
I called the resident and asked her to call me back and stop by the office so I inform her and show her the footage. I will inform her she will be billed the amount per her lease to repair holes in the wall.
Witnesses names and phone number
No witness. Reported my maintenance, Ron Francis
Is criminal activity involved
No
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