



Date of Incident	09-29-2022
Prepared By	Felicia Howell
Reviewed By	Incident Report was reviewed by Felicia Howell on 10-06-2022 at 10:49 AM.
Property	Regency House
Time of Incident	12:00:00
Location of Incident	Bromley Parking Lot, near B bldg.

Incident Type
Security
Incident Type Category
Theft
Description of Incident
Alisha Brooks from Bromley C101 called the office on Monday, October 3, 2022 asking to view the cameras to identify who may have stolen her vehicle. She informed me that she had a black 2011 Kia Optima parked near the B bldg after 11pm on Sept 29. I informed her I would view cameras and call her back. She was also informed that we do not allow the residents to view the cameras for security purposes but the police could. She sd police informed her they dont come out to view cameras.
Corrective action taken at the time of the incident
I emailed courtesy patrol about the incident to pay more attention to the parking lot
What we have done related to Customer Service and helping the resident, if anything?
I viewed the cameras but did not find the footage of the incident. Called resident back but was unable to leave a voice message
Witnesses names and phone number
N/A
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Alisha Brooks
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No