



<b>Date of Incident</b>	09-29-2022
<b>Prepared By</b>	Felicia Howell
<b>Reviewed By</b>	Incident Report was reviewed by Alison Snyder on 10-06-2022 at 03:37 PM.
<b>Property</b>	Bromley House
<b>Time of Incident</b>	00:11:00
<b>Location of Incident</b>	Bromley Parking Lot, near B bldg.

Incident Type
Security
Incident Type Category
Theft
Description of Incident
Alisha Brooks from Bromley C101 called the office on Monday, October 3, 2022 asking to view the cameras to identify who may have stolen her vehicle. She informed me that she had a black 2011 Kia Optima parked near the B bldg after 11pm on Sept 29. I informed her I would view cameras and call her back. She was also informed that we do not allow the residents to view the cameras for security purposes but the police could.
Corrective action taken at the time of the incident
I emailed courtesy patrol about the incident so they are aware, and asked them to pay more attention to the parking lot when they patrol.
What we have done related to Customer Service and helping the resident, if anything?
I viewed the cameras but did not find the footage of the incident. Called resident back but was unable to leave a voice message
Witnesses names and phone number
N/A
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Alisha Brooks
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No