



Date of Incident	09-26-2024
Prepared By	Stephen Cicala
Reviewed By	Incident Report was reviewed by Brian Kroker on 10-02-2024 at 03:15 PM.
Property	251 Dekalb
Time of Incident	06:00:00
Location of Incident	East stairs

Report Last Updated By	Update Date
Brian Kroker	10-02-2024
Stephen Cicala	10-01-2024

Incident Type

Slip and Falls

Description of Incident

Guest of the resident in E605- Teyanna McCoy, 267-386-6866, called Domenech Plaza on the morning of Friday, 9/27 to say that she fell at East tower stairs around 6 p.m. on Thursday, 9/26 at 6 pm. She said she woke up around 4 am and wasn't able to bend her knee. She said she would be going to seek medical attention on Friday, 9/27. No further details were provided. Dom asked her to leave her phone number, which she did.

Corrective action taken at the time of the incident

Mecca Holloway called Teyanna multiple times to obtain more information, however Mecca was not able to reach the resident and left voicemails. Mecca communicated that Teyanna's attorney contacted our office and asked to speak with Mecca. Mecca provided the attorney with Cohen's office number.

	What we have done related to Customer Service and helping the resident, if anything?
N/a	
	Witnesses names and phone number
N/a	
	Was there security camera footage of this incident?
No	
	Link to security footage video in Box
http://	
	Did this incident involve a resident?
Yes	
	Unit
E0605	
	Resident Name
Kenya Dreher	
	Did this incident involve a Lindy team member?
No	
	Did this incident involve a vendor?
No	
	Should this incident be reported to the residents renters insurance policy?
No	

