



Date of Incident	09-28-2025
Prepared By	Jason Aleman
Reviewed By	The Incident Report was Not reviewed.
Property	251 Dekalb
Time of Incident	03:30:00
Location of Incident	W407 Kitchen

Report Last Updated By	Update Date
Brian Kroker	09-30-2025

Incident Type

Misc.

Description of Incident

Around 3:30 PM On Call Maintenance technician Dominic was working in unit W412. When he left that unit, he noticed a smoke smell coming from West 407. He knocked on the door to make sure everything was OK and the building fire alarm went off. The resident in West 407 open the door and notified him that they were cooking something in the microwave and left it in too long. The food charred and burned.

Corrective action taken at the time of the incident

The fire department responded to the alarm and assisted with clearing up the smoke. They then reset the fire alarm system, and let the residence back up into their units.

What we have done related to Customer Service and helping the resident, if anything?

All protocols were followed

Witnesses names and phone number

Jason 267-895-6576 Dominic (267) 895-6602

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

Yes

Unit

W0407

Resident Name

Unknown

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No

Should this incident be reported to the residents renters insurance policy?

No



