



## Incident Report

**Prepared By:** Edna Atkins

**Property:** Piazza at Jenkintown/Corporate Office

**Date of Incident:** 09-25-2019

**Time of Incident:** 02:30:00

**Location of Incident:** The promenade common area and hair salon.

**Description of Incident:** Fire of microwave in salon smoking and burning removal of towels by Declan and taken down the hallway to the janitor closet which eventually smoked and flamed calling out the fire department. We received a call from the fire marshal and reviewed the camera to see who had put the rags into the janitor sink. Attached is a video showing Declan. This was discussed with the fire marshal. Video:

<https://lindyproperties.box.com/s/8377sujp5d7175exngkc78hajkl47o3q>

**Corrective action taken at the time of the incident:** Met with fire marshal of the borough of jenkintown. Watched video and set up meeting with Declan to discuss proper procedures.

**What we have done related to Customer Service and helping the resident, if anything?:**  
N/a

**Witnesses names and phone number:** Fire Marshal: Kevin Lynch [klynch@jenkintown.com](mailto:klynch@jenkintown.com)  
2156690262 Shawn Gourley 2155182223

**Is criminal activity involved?:** No

[Video](#)