



Date of Incident	09-19-2023
Prepared By	Laura Reed
Reviewed By	Incident Report was reviewed by John Samuel on 09-21-2023 at 03:46 PM.
Property	York House (South)
Time of Incident	04:30:00
Location of Incident	apartment 1205.

Report Last Updated By	Update Date
John Samuel	09-21-2023
John Samuel	09-21-2023

Incident Type
Misc.
Description of Incident
Francine Wilson, apt 1205, reported that drywall from her ceiling fell on her while she was in bed.
Corrective action taken at the time of the incident
When Francine reported the incident, we asked if she had been hurt. She said she was not hurt. We asked if she went to the doctors and she did not and there was no visible damages. Cooper Roofing was out last week to give us an estimate to do work on the roof leaks. We called Cooper Roofing and explained that we needed to be on their schedule as soon as possible.
What we have done related to Customer Service and helping the resident, if anything?
The manager and the maintenance super visited the residents apartment. A maintenance tech was scheduled to go to the apartment and scrape any additional loose dry wall off the ceiling.
Witnesses names and phone number
There were no other witnesses other than Francine.
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
1205
Resident Name
Francine Wilson
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

