

<b>Date of Incident</b>	09-18-2022
<b>Prepared By</b>	Linda Barder
<b>Reviewed By</b>	Incident Report was reviewed by Brian Kroker on 09-21-2022 at 09:02 PM.
<b>Property</b>	Towers at Wyncote
<b>Time of Incident</b>	10:00:00
<b>Location of Incident</b>	Out front of Tower (3) drop off / pick up

Incident Type
Slip and Falls
Description of Incident
Fior Vera, resident of 1120-3 said she pulled up in front of Tower (3) to unload groceries, the lanes were all blocked instead of waiting she got out of her car and while doing so she tripped over the middle walkway island, fell and scraped her knees.
Corrective action taken at the time of the incident
Corrective action not needed, the walkways are fine.
What we have done related to Customer Service and helping the resident, if anything?
Tried to contact Ms. Vera - left voice message
Witnesses names and phone number
Michelle Bennett, Concierge in Tower (3)
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Fior Vera
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

