

Date of Incident	09-18-2023
Prepared By	Lori Kolinchak
Reviewed By	Incident Report was reviewed by Brian Kroker on 09-18-2023 at 08:56 PM.
Property	Meadowbrook
Time of Incident	03:19:00
Location of Incident	818 Meadowbrook Apts.

Report Last Updated By	Update Date
Mike Marcus	09-19-2023
Brian Kroker	09-18-2023
Lori Kolinchak	09-18-2023

Incident Type
Property Damage
Incident Type Category
Fire
Description of Incident
Resident was using microwave when it blew and smoked and lights in apt went out. At 3:19 Sonya Carson came to office to report to Taquuia Chrisden. Taquuia contacted maintenance team. Gregg Smith responded to unit. It was very smokey and he wasn't sure where the smoke was coming from. Fearing it could be in walls he asked Lori Kolinchak to contact the fire department while he cleared residents from building. They responded within minutes. The fire department determined that the microwave malfunctioned. The resident has had the same microwave since she moved in 2019. Fire Department put fans in apartment. Power was restored. Resident was permitted back in. No injury to resident and no damage to apt other than the microwave
Corrective action taken at the time of the incident
Fire department called. Fans placed in apt.
What we have done related to Customer Service and helping the resident, if anything?
Responded to apartment. Made sure she and neighbors were safe outside of the building. Resident will get a new microwave. We will check the microwave model number to see if it has been subject to any recalls.
Witnesses names and phone number
NA.
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Sonya Carson
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

