

Date of Incident	09-17-2022
Prepared By	Joe Cooper
Reviewed By	Incident Report was reviewed by Brian Kroker on 09-18-2022 at 10:13 PM.
Property	Towers at Wyncote
Time of Incident	01:40:00
Location of Incident	Building one upper deck garage.

Incident Type
Misc.
Description of Incident
While returning from Building 1, I saw a car parked with a tank on the back for washing vehicles and the employee from Wyncote wash detailing a white truck owned by the barber in rejuvenate spa. His truck was pulled off to the side, blocking half of the driveway. I attempted to inform them that it is against property regulation to wash detail or maintenance vehicles in the parking garage. (This is not the first time this man or the owner of the white truck that works in. The salon has been told they are not permitted to do this on our property in the garage.) The man shrugged me off said that they were almost finished and they will leave when they're done then continued to explain to the other gentleman with him that I am the person he has talked about having issues with in the past. I took a picture of the vehicle being washed and the vehicle doing the washing for our report. The man, then stuck his phone in my face inches away from my nose, even after me, putting my hand up and asking him not to take an picture of my face continued taking pictures of me and giving me attitude saying that I can't tell him to leave and that he does not care about the policy.
Corrective action taken at the time of the incident
I informed the person washing the vehicle. They are not permitted to do this on our property. I also took a picture of the vehicles in question and then left the situation once the person became hostile.
What we have done related to Customer Service and helping the resident, if anything?
No residents we effected during this event.
Witnesses names and phone number
Joseph Cooper 267-637-4017
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
Yes
Team Member Name
Joseph Cooper
Did this incident involve a vendor?
Yes
Vendor Name
Wyncote wash

