

Date of Incident	09-08-2022
Prepared By	Joe Cooper
Reviewed By	Incident Report was reviewed by Brian Kroker on 09-14-2022 at 07:48 PM.
Property	Towers at Wyncote
Time of Incident	02:00:00
Location of Incident	Metropolis restaurant

Incident Type
Misc.
Description of Incident
There was a major rain storm that lead to flooding on 9-6. The restaurant became flooded with water and mud. Maintenance was informed Thursday 9-8. Maintenance assistant manager when and took pictures then called disaster solutions. Disaster worked in restaurant until about 11. Then returned Friday morning to continue work. Wexler is in the process of determining the cause
Corrective action taken at the time of the incident
Photos taken Disaster Solutions contacted Wexler contacted. We are still investigating the cause of the flooding and how to prevent it in the future.
What we have done related to Customer Service and helping the resident, if anything?
Facilitated contacting contractors to have issues addressed water cleaned mud cleaned up
Witnesses names and phone number
Joseph Cooper 267-637-4017
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
Yes
Vendor Name
Metropolis

