



Date of Incident	09-13-2021
Prepared By	Nancy Benner
Reviewed By	Incident Report was reviewed by John Samuel on 09-15-2021 at 10:50 PM.
Property	7400 Roosevelt
Time of Incident	08:00:00
Location of Incident	7400 Roosevelt Boulevard Apartment A104 Philadelphia PA 19114

Description of Incident
<p>The resident of 7400 Roosevelt Deanna Crawford contacted the leasing office via phone and e-mail on 9/14/21 Ms. Crawford stated in her e-mail and by phone the between 8:00pm and 8:30pm "Last night there was an incident, my boyfriend was over, he is licensed to carry and had his gun over with him. He took out the clip and was trying to put the gun up. It is a new gun and he thought that the head was clear and accidentally discharged a firearm when he was trying to clear it. The bullet did travel through the wall in the living room to the bedroom and through the neighbors apartment. There was no one home at the time and he rushed over and tried to check on them several times but there was no answer. Both he and I were very glad no one was home at the time and no one was hurt. I do not know the occupants of that apartment and I did not think the bullet traveled that far. I would like to sincerely apologize to them and I am glad they had not returned home for a few hours. Again this was an accident and I am glad no one was home or hurt in the incident and I can assure you that this will never happen again. I also wanted to contact you first thing in the morning so that you all are aware of this freak accident. We are deeply sorry and again glad no one was home or hurt. "I spoke with Ms. Crawford and she stated she knocked on the neighbors door to see if everyone was ok but did not get an answer. Ms. Crawford did not call the police to report the incident. Ms. Crawford waited until the following day and contacted the leasing office to report what happened.</p>
Corrective action taken at the time of the incident
<p>The resident sent an e-mail explaining what happened. I reported the information to Regional Manager John Samuel and was directed to complete the incident report and place the resident on Non renew. Ms. Crawford rental account was marked for non renewal of the lease agreement.</p>
What we have done related to Customer Service and helping the resident, if anything?
<p>We spoke to the resident to gather all information- The resident did not contact the police and did not have record of a police report number.</p>
Witnesses names and phone number
<p>Deanna Crawford (Resident) 267-234-2144</p>
Is criminal activity involved
<p>Yes</p>
Criminal activity involved
<p>A fire arm was discharged- Police are investigating the matter.</p>
Was there security camera footage of this incident?
<p>No</p>
Link to security footage video in Box
<p>http://</p>
Did this incident involve a resident?
<p>Yes</p>
Resident Name
<p>Amy Cruz and Felix Santiago-Graulau 267-982-3107</p>
Did this incident involve a Lindy team member?
<p>No</p>
Did this incident involve a vendor?
<p>No</p>