



Date of Incident	08-18-2025
Prepared By	Anabel Guzman
Reviewed By	Incident Report was reviewed by Anabel Guzman on 09-12-2025 at 04:25 PM.
Property	Academia Suites
Time of Incident	19:18:00
Location of Incident	Academia Suites, 1100 Godfrey Avenue, Phila.Pa.19141

Report Last Updated By	Update Date
Anabel Guzman	09-12-2025

## **Incident Type Property Damage**

## **Description of Incident**

On August 18, 2025 at 7:18 PM, Anthony Duley was running down the stairs and collided with the building's glass & doors, causing damage that required repairs.

## Corrective action taken at the time of the incident

Our maintenance staff Dante came in and secure the door and cover the removed shattered glass and placed a temporary cover. After reviewing the cameras .The resident was not home for questioning.

## What we have done related to Customer Service and helping the resident, if anything?

We reached out several times no response , On 8/29 he came in the Office spoke with Charlesity Nelson stating he had a phycothic episode and was informed we will be reaching out to his renters insurance.	
Witnesses names and phone number	
N/A	
Was there security camera footage of this incident?	
Yes	
Link to security footage video in Box	
http://	
Did this incident involve a resident?	
Yes	
Unit	
G311	
Resident Name	
Anthony Duley	
Did this incident involve a Lindy team member?	
No	

Should this incident be reported to the residents renters insurance policy?

Did this incident involve a vendor?

What is the estimate of the loss?

Under \$5000

No

Yes