

Date of Incident	09-06-2025
Prepared By	Lori Kolinchak
Reviewed By	Incident Report was reviewed by Ryan Baker on 09-09-2025 at 03:52 PM.
Property	Meadowbrook
Time of Incident	02:15:00
Location of Incident	Cement lip higher than curb at landing to steps leading to parking lot at 620 bldg

Report Last Updated By	Update Date
Administrator User	09-15-2025
Administrator User	09-15-2025
Ryan Baker	09-09-2025
Ryan Baker	09-09-2025
Lori Kolinchak	09-09-2025

Incident Type
Slip and Falls
Description of Incident
Resident states her sandal got caught on the lip of the cement that was replaced earlier this year. States it is higher than curb. Resident mentioned in passing she's been in 2 car accidents this year, April and June. Requesting an extension to the railing to help when stepping up from the curb to the first railing at steps.
Corrective action taken at the time of the incident
Rob from Monster paving and landscaping will be out today to check lip and to look at possibly adding the requested railing.
What we have done related to Customer Service and helping the resident, if anything?
Incident reported to Dave Kimmel yesterday. He informed Lori Kolinchak who followed up with the resident for details. Today Lori called the resident to see how she was feeling and to discuss her railing request.
Witnesses names and phone number
Awaiting a return call from the resident regarding who took picture of her on the ground and if they witnessed her fall.
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
620
Resident Name
Brenda DiGiovannangelo
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

