



<b>Date of Incident</b>	09-06-2023
<b>Prepared By</b>	Alison Snyder
<b>Reviewed By</b>	Incident Report was reviewed by Dawn Buck on 09-08-2023 at 01:34 PM.
<b>Property</b>	Bromley House
<b>Time of Incident</b>	12:25:00
<b>Location of Incident</b>	A building vestibule and 1st floor windows

<b>Incident Type</b>
Misc.
<b>Description of Incident</b>
Resident reported that at approx. 12:25 am, seeing a homeless woman trying to enter building A. When she could not gain entry, she then tried to open windows on the 1st floor of the A building. She was unsuccessful and then went into the vestibule of A building and slept underneath the mail boxes. At about 4 am she was found there by the patrol company who escorted her off the property
<b>Corrective action taken at the time of the incident</b>
Residents contacted the police and patrol company escorted her off the property. The police never reported to the property.
<b>What we have done related to Customer Service and helping the resident, if anything?</b>
I alerted the patrol company and the local police. I was given a number for U of Penn crisis outreach who said they can come when woman is onsite and offer her services if she wants them.
<b>Witnesses names and phone number</b>
Joyce Carter C407 (215) 927-2911
<b>Was there security camera footage of this incident?</b>
No
<b>Link to security footage video in Box</b>
http://
<b>Did this incident involve a resident?</b>
No
<b>Did this incident involve a Lindy team member?</b>
No
<b>Did this incident involve a vendor?</b>
No