

Date of Incident	09-02-2023
Prepared By	Joseph Cooper
Reviewed By	Incident Report was reviewed by Alison Snyder on 09-07-2023 at 08:03 PM.
Property	Mt. Airy Place
Time of Incident	06:00:00
Location of Incident	Building B laundry room

Incident Type
Misc.
Description of Incident
Evita Bowman reported to the office that the washing machine door fell on her over the weekend. Upon viewing the cameras, it was seen that when she went to open washer number nine's door it fell to the ground. Upon further review of the cameras, it was found that an hour earlier a separate resident leaned on the door and broke it off and attempted to hide the damage by placing the door back.
Corrective action taken at the time of the incident
Removed the door and called Caleco to repair it.
What we have done related to Customer Service and helping the resident, if anything?
Doris spoke to the resident about the incident to ensure the resident was ok, and the resident said she hurt her ankle. At that time she did not seek medical attention.
Witnesses names and phone number
N/A
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
https://lindyproperties.app.box.com/file/1301126091632
Did this incident involve a resident?
Yes
Unit
014B
Resident Name
Evita Bowman
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
View Video

