

Date of Incident	09-02-2023
Prepared By	Joseph Cooper
Reviewed By	The Incident Report was Not reviewed.
Property	Mt. Airy Place
Time of Incident	06:20:00
Location of Incident	312B bathroom sink, 212B Bathroom and 112B Bathroom

Incident Type
Misc.
Description of Incident
212B called the answering service for a bathroom leak. It was determined that the resident of 312 B left the bathroom sink running, subsequently flooding the bathrooms below them. The water leaked down into 212 B, damaging and collapsing their bathroom ceiling. 112B had damage to ceiling.
Corrective action taken at the time of the incident
Helped all 3 residents clean up water and ceiling debris. Covered up hole temporarily in 212B.
What we have done related to Customer Service and helping the resident, if anything?
Repair was scheduled to both 112B and 212B ceilings on Tuesday 9/5. A claim will be made against renter's insurance policy of 312B for the repairs.
Witnesses names and phone number
Cortney Brown 215-740-1771
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
212B
Resident Name
Courtney Adamson 312B, Derek Jones 212B, Asiya Brown 112B
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

