

<b>Date of Incident</b>	09-04-2020
<b>Prepared By</b>	Frank Baer
<b>Property</b>	Towers at Wyncote
<b>Time of Incident</b>	07:30:00
<b>Location of Incident</b>	Tower 2 ; cart hallway first floor off lobby

<b>Description of Incident</b>
Danielle Vanhinkle 416-2 ,slipped on greasy tile.
<b>Corrective action taken at the time of the incident</b>
Frank Manley had Erica from TRC re-mop the floor; apparently it was wet with greasy product. Mark Peale contacted EMT
<b>What we have done related to Customer Service and helping the resident, if anything?</b>
Linda Barder contacted Danielle, she is home from hospital. She said pieces of bone broke off her shoulder, she has a sling and follow up with Orthopedic on Thursday 9/10.
<b>Witnesses names and phone number</b>
Frank Manley concierge 267-581-0161
<b>Is criminal activity involved</b>
No

