

Date of Incident	08-31-2020
Prepared By	Doris Scipio
Property	Mt. Airy Arms
Time of Incident	09:30:00
Location of Incident	1651 E. Mt. Airy Ave, Apt 14A Philadelphia, Pa 19150

# **Description of Incident**

SHIRLINA KNIGHT called the office to inform the staff her daughter tested positive for Covid-19. She stated her daughter did not have Covid-19 symptoms.

#### Corrective action taken at the time of the incident

On 9/1/2020 RestoreCore chemically fogged the building to include laundry room, mail room, vestibule, lobby and side stair exit utilizing a fogging machine as they wore protective gear.

# What we have done related to Customer Service and helping the resident, if anything?

A notice was sent to Ms. Knight along with the entire building informing them someone tested positive in the building. The notice also provided precautionary measures they should take.

### Witnesses names and phone number

Doris Scipio, Community Director and Herbert Turner, Maintenance Supervisor 215.242.4235

#### Is criminal activity involved

No

