

<b>Date of Incident</b>	08-30-2021
<b>Prepared By</b>	Stephen Cicala
<b>Reviewed By</b>	Incident Report was reviewed by Lori Kolinchak on 08-31-2021 at 05:54 PM.
<b>Property</b>	450 Green Apartments
<b>Time of Incident</b>	04:20:00
<b>Location of Incident</b>	Near F building

Description of Incident
Sergio Ortiz, painter for Alex Salgado came into the leasing office to say that he had gotten bitten by a residents dog. Sergio said the dog was not on a leash. Our maintenance supervisor, Curtis Washington, and Sergio went over to the F building so Sergio can let us know which apartment dog resides in. Curtis came back to the leasing office to tell me that Sergio couldn't provide the apartment number and left the property. There was a language barrier when speaking to Sergio.
Corrective action taken at the time of the incident
I took a picture of Sergio's wound. I asked if he needed medical treatment and to call Alex ASAP! Sergio communicated to me on 8/31/21 that he went to the hospital got medicine at Rite Aid. He provided me with a receipt, but I said that he provide that to his employer Alex.
What we have done related to Customer Service and helping the resident, if anything?
N/a
Witnesses names and phone number
None
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://There may be footage of this. I have to check the security camera in D building.
Did this incident involve a resident?
Yes
Resident Name
Unknown
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
Yes
Vendor Name
Sergio Ortiz (215-954-3288), painter for Alex Salgado (215-880-6415)

