

Date of Incident	08-21-2024
Prepared By	Melissa Verdon
Reviewed By	Incident Report was reviewed by John Samuel on 08-27-2024 at 05:10 PM.
Property	Enclaves
Time of Incident	09:15:00
Location of Incident	Incident happened behind apartments at 3930.

Report Last Updated By	Update Date
John Samuel	08-27-2024
Melissa Verdon	08-27-2024

Incident Type
Injury-other
Incident Type Category
Residents or guests
Incident Type Sub-Category
Animal-Rodents-Insects
Description of Incident
Behind 3920 Enclaves, there is a fenced perimeter/marsh-like area that is off-limits to residents and by extension, pets. At approximately 9:15am on August 21, 2024, a dog who was off-leash ran from that area to where Andrew Pale of 3930C3 and his dog were (the female owner was in the area as well) the gate was not secured. Andrew and his dog were on the grass, just outside of the restricted area. As Andrew was trying to protect his leashed dog from their off-leash dog, their dog bit his husband's 5th finger. Andrew was treated at the ER in for a broken finger. A police report was made on August 22, 2024 - DC# 24-01-021110.
Corrective action taken at the time of the incident
Andrew was taken to the hospital to treat his finger.
What we have done related to Customer Service and helping the resident, if anything?
Talked to the resident to make sure he is okay and reviewed cameras to see if we can find the other resident and her dog.
Witnesses names and phone number
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
3930C3
Resident Name
Andrew Pale
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

