

Date of Incident	08-25-2021	
Prepared By	Linda Barder	
Reviewed By	Incident Report was reviewed by Brian Kroker on 08-30-2021 at 04:05 PM.	
Property	Towers at Wyncote	
Time of Incident	03:36:00	
Location of Incident	Back Gate Entrance from Easton Road	

Description of Incident

Ms. Harris said when she was entering through the back gate, the gate arm snagged onto her front bumper and caused damages - pictures are attached.

Corrective action taken at the time of the incident

Security was called. He moved the gate arm out of the way so it wouldn't cause damage to other residents, then contacted maintenance.

What we have done related to Customer Service and helping the resident, if anything?

I talked to Ms Harris and explained our policy, she will be contacting her insurance agency. I will be following up with Ms. Harris via email.

Witnesses names and phone number

	activity	

No

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

Yes

Resident Name

Latia Harris - 1103-1

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No





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