



Ms. Harris said when she was entering through the back gate, the gate arm snagged onto her front bumper and caused damages - pictures are attached.

Security was called. He moved the gate arm out of the way so it wouldn't cause damage to other residents, then contacted maintenance.

I talked to Ms Harris and explained our policy, she will be contacting her insurance agency. I will be following up with Ms. Harris via email.

http://

Latia Harris - 1103-1

[illegible]