



Date of Incident	08-24-2022
Prepared By	Linda Barder
Reviewed By	Incident Report was reviewed by Brian Kroker on 08-27-2022 at 03:17 PM.
Property	Towers at Wyncote
Time of Incident	04:30:00
Location of Incident	Tower (1) lobby entrance

Incident Type
Injury-other
Incident Type Category
Residents or guests
Incident Type Sub-Category
other
Description of Incident
Ronnia, the mother of 2 ½ year old son Elijah said her hands were full when entering the lobby. To enter through the 3rd glass sliding doors Ronnia used her FOB for entrance, at that time Elijah was too close to the glass door and as it opened his arm got stuck from the elbow down. Ronnia dropped everything and pried the door closed while slowly pulling out his arm. This took no more than approx 10 seconds. Elijah has two small scratches but did not seek medical attention per the direction of her doctor.
Corrective action taken at the time of the incident
Maintenance looked at the door and found nothing wrong with it.
What we have done related to Customer Service and helping the resident, if anything?
I spoke with Ronnia to get her report and check up to see how Elijah was doing.
Witnesses names and phone number
Dana Major 267-742-6662 Danny Norton; Concierge
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Ronnia Hester's (2 1/2 year old son)
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No