



Date of Incident	08-24-2023
Prepared By	Shana Simon
Reviewed By	The Incident Report was Not reviewed.
Property	Haverford Court
Time of Incident	09:54:00
Location of Incident	Back Court yard Entrance

Incident Type
Slip and Falls
Description of Incident
Resident was walking to get her package from the package room and her foot dragged and tripped on the rug. Resident went back to pick up her keys and fixed the rug. She went on to pick up her package from the package room and came to the office and reported she tripped going to the package room.
Corrective action taken at the time of the incident
I asked if she was alright. She stated her leg is hurting. I asked if she was going to work or the Emergency room. She asked me what is Lindy going to do? I told her if she is going to the Emergency Room to keep us posted.
What we have done related to Customer Service and helping the resident, if anything?
When the resident came back from the ER she told me she strained her lower left leg. I asked her if she needed anything and she stated no and said she was going to laydown.
Witnesses names and phone number
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
https://lindyproperties.box.com/s/n0lg0p79pw5g4b4g52s2uq4807xgpz52
Did this incident involve a resident?
Yes
Unit
W412
Resident Name
Niya Morrison
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

