

Date of Incident	08-23-2022
Prepared By	Doris Scipio
Reviewed By	Incident Report was reviewed by Alison Snyder on 08-24-2022 at 06:35 PM.
Property	Sedgwick Terrace
Time of Incident	18:18:00
Location of Incident	Sedgwick Terrace 540 West Sedgwick Street, Apt C2, Philadelphia, PA 19119

Incident Type
Property Damage
Incident Type Category
Fire
Description of Incident
A resident (unknown) called 911 because they smelled smoke in the building. The fire department reported to the building and broke the outside patio door in of Apt C2 to gain access to the source of the smoke. They found a pot of chicken cooking on the stove and the entire apartment was filled with smoke. There was no fire, only smoke. The resident of Apt C2, Emma Whitfield, was not home at the time the fire department broke the door, but returned shortly after. She stated she was not aware she had left the stove on, and that she thinks she forgot because she was stressed.
Corrective action taken at the time of the incident
Herbert (Ron) Turner (Maintenance Supervisor) and Doris Scipio (Community Director) reported to the property. Once the apartment had aired out, Herbert secured the door. Upon inspection, it was discovered that the unit did not have a fire stop. A fire stop is being installed today. An inspection of the remaining 17 units will take place to ensure all fire stops are installed.
What we have done related to Customer Service and helping the resident, if anything?
Doris was on-site when Emma returned home and spoke to her about the incident. The resident did not seem to fully understand what had happened or the seriousness of the incident. We are attempting to find an emergency contact. A new door and door frame has been ordered.
Witnesses names and phone number
Herbert (Ron) Turner and Doris Scipio 215.242.4235
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Emma Whitfield, Apt C2
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

