

<b>Date of Incident</b>	08-21-2024
<b>Prepared By</b>	Ketty Bailey
<b>Reviewed By</b>	Incident Report was reviewed by Alison Snyder on 08-22-2024 at 08:38 PM.
<b>Property</b>	Warrington Crossings
<b>Time of Incident</b>	08:00:00
<b>Location of Incident</b>	Back of S building

<b>Report Last Updated By</b>	<b>Update Date</b>
Alison Snyder	08-22-2024
Ketty Bailey	08-22-2024

Incident Type
Mechanical Disruptions
Incident Type Category
Plumbing or Sprinkler leak
Incident Type Sub-Category
Flood
Description of Incident
A water main break was discovered when water was leaking into the Fitness Center outside the S building. Ben Manis Plumbing was called and repairs scheduled. On Thursday 8/22, Lou Barricelli dug the ground and Ben Manis repaired the pipe by approximately 3:30pm.
Corrective action taken at the time of the incident
On Thursday 8/22, Lou Barricelli dug the ground and Ben Manis repaired the pipe by approximately 3:30pm.
What we have done related to Customer Service and helping the resident, if anything?
There was an email blast that was sent out to all the residents to notify them about the repairs and that water would be shut off while repairs were made.
Witnesses names and phone number
Bill Steever, Maintenance Supervisor, 267-625-8624
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

