

<b>Date of Incident</b>	08-18-2024
<b>Prepared By</b>	Linda Barder
<b>Reviewed By</b>	Incident Report was reviewed by Brian Kroker on 08-23-2024 at 01:26 AM.
<b>Property</b>	Towers at Wyncote
<b>Time of Incident</b>	21:45:00
<b>Location of Incident</b>	Tower (1) apartment 0501-1

<b>Report Last Updated By</b>	<b>Update Date</b>
Brian Kroker	08-23-2024
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Incident Type
Slip and Falls
Description of Incident
Per Tanya Dixon, resident. This Sunday afternoon, I was cleaning the shower floor in the hall bathroom. The shower door came off the track and shattered, My daughter came to see what happened. She saw that I was bleeding on my back and on my left arm. She came into the bathroom and began to remove glass from my neck and from my hair. Once the largest pieces were removed, I left the bathroom, carefully removed my clothes, and got into the Master bathroom shower. After my shower I called the office to report the incident. Rain notified me that she would call maintenance and that I should email you
Corrective action taken at the time of the incident
Immediately after we were notified the door was taken down and the glass was swept up by Silas. The door has since been replaced.
What we have done related to Customer Service and helping the resident, if anything?
I reached out to Ms Dixon to see how she was, and was told it was a distressing event. Cleantech vacuumed up the glass in the bathroom and hallway as requested by the resident.
Witnesses names and phone number
n/a
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
0501-1
Resident Name
Tanya Dixon
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

