

Date of Incident	08-10-2024
Prepared By	Thomas Neal
Reviewed By	Incident Report was reviewed by John Samuel on 08-21-2024 at 04:25 PM.
Property	York House (South)
Time of Incident	07:00:00
Location of Incident	1st floor diningroom, just off camera

Report Last Updated By	Update Date
John Samuel	08-21-2024
Thomas Neal	08-21-2024

Incident Type
Injury-other
Incident Type Category
Residents or guests
Incident Type Sub-Category
other
Description of Incident
On August 12th around 1 pm, Ms. Naomi Colbert came to office and informed Thomas Neal that she fell in Dining room near the entrance door next to Yorkhouse Lounge. on August 10th around 7 pm. There was about 4 residents in that area during her fall. 3 residents from YONO and one from York house. Thomas interviewed them and they did not witness Ms. Naomi falling, But saw her on the floor bleeding from her head. MS. Naomi was taken to Einstein hospital by rescue squad and she has 3 stitches in her head. We tried to review cameras and where she fell, we do not have camera coverage.. Resident was asked how she fell and she does not remember anything. Thomas inspected the place and there was no trip hazards.
Corrective action taken at the time of the incident
The area where she fell had nothing that she could have tripped over. When I asked Naomi if she remembered how she fell, she said she did not remember."
What we have done related to Customer Service and helping the resident, if anything?
I have spoken to her and ask her is there anything we can do to help her, and stated she is fine.
Witnesses names and phone number
Brenda Smith: (267) 904-2931, Furmon Lewis : 267-901-7978, Maria Marston: (215) 605-6529, Barbara Clement: (267) 505-7935
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
0515
Resident Name
Naomi Colbert
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No