



<b>Date of Incident</b>	11-30--0001
<b>Prepared By</b>	Laura Reed
<b>Reviewed By</b>	Incident Report was reviewed by John Samuel on 08-21-2023 at 08:21 PM.
<b>Property</b>	York House (South)
<b>Time of Incident</b>	10:00:00
<b>Location of Incident</b>	apt 402

<b>Incident Type</b>
Slip and Falls
<b>Description of Incident</b>
On Saturday August 19th at approximately 10:00am, Tyreek McCoy, maintenance tech called me at home. He said the Mr. Schultz, apt 402, had fallen out of his wheelchair against the apartment door. He said the EMTS could not access the apartment by the door, and they wanted to break or possibly open the window. I asked how they were going to get to apartment. There is scaffolding around building. Tyreek has disconnected the phone. I called Brian to talk to him and try and figure out any other way to access the apartment. He added Mike Jacobus to phone call. There was no other way then to use crowbar to open door, but resident was up against the door. The EMTS were waiting on a ladder they could use from the second floor roof. While they were waiting on the ladder, the resident moved slightly away from the door. The EMT's were able to get through the door and to the resident. The EMT's took the resident to Temple.
<b>Corrective action taken at the time of the incident</b>
none
<b>What we have done related to Customer Service and helping the resident, if anything?</b>
The resident is not capable of living on his own. He fires or is horribly rude to every aide. He is just back from 3 months in the hospital . He came back on Wednesday August 16th. The EMTS have been called everyday since then because Mr. Schultz falls out of his wheelchair and has no strength. He had an aide on Wednesday. By Wednesday at 1pm she and her supervisor were in my office to tell me that he was so nasty to the aide that she was leaving.
<b>Witnesses names and phone number</b>
Tyreek McCoy 215-329-3595.
<b>Was there security camera footage of this incident?</b>
No
<b>Link to security footage video in Box</b>
http://
<b>Did this incident involve a resident?</b>
Yes
<b>Unit</b>
0402
<b>Resident Name</b>
Robert Schultz
<b>Did this incident involve a Lindy team member?</b>
No
<b>Did this incident involve a vendor?</b>
No