

<b>Date of Incident</b>	08-19-2020
<b>Prepared By</b>	Adrinne Rose
<b>Property</b>	Meadowbrook
<b>Time of Incident</b>	03:30:00
<b>Location of Incident</b>	Meadowbrook Apartment Building 309

#### Description of Incident

On August 19, 2020 at approximately 3:30 PM Tiehira Thompson and Adrian Rose was walking alongside when we heard the fire alarm going off in the 300 section we immediately called all technicians to report to the area. Technicians immediately descended into the building banging on doors and ensuring that all residents evacuated all residence with evacuated safely and sent to the clubhouse. Gregg Smith in Ralphs Sotto identify that the fire was coming from unit 309. The fire department in Abington police arrive on scene and took over. The fire chief reported that the fire was caused from a lithium battery that was inside apartment 309 for your area he was inconclusive as to what the device was. All residents were accounted for and no one was injured. Apartment 309 for your area was damage there was a small hole in the ceiling one broken window and water in the hallway. Apartment 308 had a mark in the ceiling, apartment 307 was habitable, and apartment 306 had smoke order. The technicians boarded up the window and secure the apartment door Clean Tech was called out to extract the water. The residence in the affected unit 309 or Ryan Agger, Yeisy Fernandez and Isabella (minor). Their renters insurance company Philadelphia contribution ship, policy # RE000060426 Incident DC# 20-024844.

#### Corrective action taken at the time of the incident

1. Provided police officer and fire chief with residents contact information 2. Technicians boarded up broken window 3. Call Cleantech to clean up the building 4. Add fans in the hallway in affected unit 309

#### What we have done related to Customer Service and helping the resident, if anything?

1. Ask residents to report to the clubhouse 2. We offered refreshments to all residents affected 3. FaceTime the affected resident that was a way 4. Inform residents that it was safe to return to the apartment except 309

#### Witnesses names and phone number

Adrinne Rose

#### Is criminal activity involved

No

